

Hello,

I am definitely in favor of the stopping the Videophone provider to block the accessibility to various VRS providers. I hated the VRS service provider that made me wait somewhat like 15 minutes before I was finally hooked up with the interpreter to assist me with my call. When I finally made the call as I wanted to, the call completed in less than 5 minutes. Why do we have to be different from hearing people who can just pick up and call immediately directly to the person whereas the deaf had to wait for interpreter. Thank you. I sure do hope this new regulation is accepted and enforced.

Sincerely,  
Ryan Zarembka